Terms and Conditions of Home Modification Installations

December 2020

* DHS use qualified tradesmen and endeavour to ensure a high quality of workmanship is maintained.
* All modifications and items installed will comply with the relevant Australian Standards and the Building Code wherever possible.
* DHS will not be responsible for any building or property damage occasioned at the time of undertaking this work unless the damage is due to a negligent act or omission on the part of a DHS agent or staff. In this case, DHS will undertake reasonable steps to repair it.
* DHS warrants the safety of materials and workmanship of the modifications for a period of 12 months provided that they are used and maintained as recommended. This warranty will be void if modified by any party other than a DHS agent.
* DHS will not maintain and repair home modifications unless under warranty.
* Once installed, home modifications become the property of the home owner.
* All ongoing repairs and maintenance are the sole responsibility of the property owner.
* Once installed, DHS will not fund the removal of home modifications. This is the responsibility of the home owner.
* DHS must be notified in the event of changes which will impact on the recommended use of the home modification (e.g. scooter being used on a ramp, client has weight gain, client condition changes, etc).